

Nhat Phu Ngo

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SUMMARY

Data analyst and solo developer with 3+ years turning business data into actionable decisions at a multi-location restaurant chain. Built and shipped **Tablo** — a full-stack NFC tap-to-order system for restaurants — as a solo developer using Next.js, Supabase, and Stripe. Combine analytical rigor with hands-on engineering to take ideas from concept to deployed product.

WORK EXPERIENCE

Data Analyst

Mar 2023 – Present

Lee's Sandwiches · Garden Grove, CA

- Collaborate cross-functionally with Accounting and Marketing to deliver strategic insights on promotions, pricing, and timing.
- Built an interactive staffing scheduler aligning headcount to real-time sales data — reduced average labor costs by 5%.
- Led a COGS analysis for the General Manager, identified root causes of margin pressure and drove a 4% reduction in COGS.

Operator – Inspector

Sep 2021 – Mar 2023

Hilltop Technology Laboratory · Irvine, CA

- Operated 3-axis and 5-axis CNC machines; inspected parts against drawings and specifications for final-quality sign-off.

Sales Representative

Jul 2019 – Apr 2021

LiV Vacation Club · HCM City, Vietnam

PROJECTS

Tablo

Live Product

tablo.johnnyanalytics.com

[Next.js](#) · [Tailwind CSS](#) · [Supabase](#) · [PostgreSQL](#) · [Stripe](#) · [ZeptoMail](#) · [Web Push API](#) · [Vercel](#)

NFC tap-to-order system for restaurants — customers tap a sticker on the table, browse the menu, and pay from their phone with no app required. Built solo: real-time kitchen queue, Stripe authorize-then-capture, waiter push notifications (VAPID), transactional email, manager dashboard, and loyalty program.

SKILLS

Development

Next.js, React, TypeScript, Tailwind CSS, Supabase, PostgreSQL, Stripe, Vercel, Edge Functions, Web Push API

Data & Analytics

SQL, Python, R, Tableau, Power BI, Power Query, Excel / Pivot Tables

EDUCATION

B.A. Quality Management

2021

University of Economics, HCM City · Magna Cum Laude

CERTIFICATIONS

Google Data Analytics Professional Certificate
Data Visualization with Tableau Specialization
Learn SQL Basics for Data Science Specialization